

Performance Management for Managers

All courses can be virtual or face to face

Sample Content Includes:

- Understanding the Rationale for Performance Management
- Implementing a Performance Management Process: A Best Practice Approach
- Setting Goals and Objectives
- The Importance of Pre-Empting Performance Issues
- Dealing with Poor Performance
- Giving Feedback
- Evidence vs Opinion
- The Role of the Manager in Maintaining High Levels of Performance
- Keeping Staff Engaged in the Process
- Developing Core Coaching Skills
- Coaching Process and Structure



Contact us for a full course outline.