

# Discipline & Grievance

All courses can be  
virtual or face to face

Sample Content Includes:

- **The Legal Aspects**
- **Discipline & Procedures**
- **Managing Performance**
- **Grievance Procedures**
- **Disciplinary Procedures**
- **A Practical Approach to Common Issues**
- **Questioning Techniques**
- **Communication Skills (Verbal & Non verbal)**
- **Planning the Interview**
- **Dismissal**

**Contact us for a full course outline.**

