

Crisis Management

All courses can be virtual or face to face

Sample Content Includes:

- What Constitutes a Crisis
- Definitions of a Crisis
- Probabilities & Predictions / Threats & Risks
- Business – Critical Functions
- Planning & Preparation
 - Initial Response
 - Setting up a Command Centre
 - Formulating the Plan
 - Deviating from the Plan
 - Primary – who does what!
 - Facilities
 - Command and Control
- Crisis Leadership
- Crisis Communication
- Dealing with the Media
- Response Teams & Special Forces
- Efficient Versus Effective
- SMED techniques
- Crisis Simulation



Contact us for a full course outline.