

Servant Leadership Movement

(Making it happen!)

Introduction / Course aim

Here is a leadership course with a difference. We will teach you about the concept of servant leadership and how this differs from normal leadership models and training. You will be able to examine your own thought process and style of leadership and then change it to formulate a new plan and style of leadership on your return to the workplace.

Course objectives

By the end of this course, participants will be able to:

- Explain what servant leadership is
- Analyse their current leadership preference and plan how to adapt to become a servant leader
- Create a clear strategy for their team
- Work with each individual team member to own their own goals
- Choose the right leadership style for each situation
- Apply emotional intelligence to their leadership style
- Plan and integrate your team's personal goals into the team's goals
- Formulate and apply a coaching plan to ensure individual's success
- Create a culture of engagement

Course content

A sample of what is covered includes:

Being of Service

- What is servant leadership
- Serving vs Self-serving behavior
- Human ego
- Driven or Called
- 1 vs We
- Who are your customers

How to lead

- Strategy - vision / direction / goal
- Creating responsibility and accountability
- You as a cheerleader
- Adding points to your bank

Success

- Generosity of time, talent and touch
- The significance
- Game vs Legacy

Habits of a Servant Leader

- Who do I want to be
- Task vs Plan and reflect
- Your obituary
- Your values
- Do well vs Do different

Implementing Servant Leadership

- Managing performance
 - Planning
 - Setting goals and objectives and keeping them relevant
 - Coaching
 - Helping people achieve their goals and objectives using the GROW model
 - Evaluating
 - Getting people to an A

Servant Culture

- Focusing on the people
- Creating a culture of engagement, caring and excitement

