

Introduction to Agile Operations

Introduction / aim:

Our introduction to Agile Training allows you to begin an Agile approach within your organisation / team. This Agile Operations training will be delivered using a range of facilitation styles to build knowledge, broaden understanding and embed practical skills.

Participants should be ready to take part in interactive discussions and activities that will look to apply the latest thinking to their current circumstances.

People attending will leave the room with a grounding in what the four core Agile disciplines are and how to apply them in any organisational context.

They'll explore the future of Agile and why being on the front foot with this evolving practice is so important today.

Delegates will leave the training with a suite of tools, templates and approaches that will support them in beginning to realise tangible benefits within their own organisation.



Course objectives:

By the end of the course participants will be able to:

- Start on their Agile journey with the key practices to get them running
- Apply practical tools and evidence-based methods to start applying Agile
- Create agile mindset
- Manage risk and prioritise work with stakeholders and customers
- Explain how to do the work in different and innovative ways
- Introduce and manage change
- Manage teams and track the team's progress
- Assess changes and identify their impacts to existing work
- Boost the productivity and effectiveness with Agile

Course Content:

A sample of what is covered includes:

Understanding and foundation knowledge of Agile

- How Agile was made - a brief history, the reasons why and an overview of the four main types of agile (first and second wave).
- Agile manifesto and values.
- Applying the 12 Agile Principles to your work
- Agile Practices verses Organisational Change
 - Core practices
 - The way organisations change
 - The way people change
 - The speed of change
- Creating a well-formed vision for your project
 - Present state - What are your challenges when delivering change?
- What is Behavioural Agility?
- Models of Behavioural Agility
 - Two Pizzas
 - XP Values
 - EFCIC
 - AGILE

- VUCA Prime
- What EY and other big players use
- Conditions for Agile Working and Agile Teams
 - Highlights from PAS3000 Code of Practice
 - Roles and responsibilities
 - Structure and process
 - Resilience and wellbeing matters
- How can you support an Agile Organisational Transformation?
 - Assess current organisational structure
 - Learn how to design a new structure that enables business agility
 - Maximise communication and collaboration within and among teams
 - Enable the flow of change

Becoming an Agile Team or Organisation

- What makes a great team?
- The importance and principles of self-managing teams.
- Mapping out the stages of your change project part 1
 - Agile Project Planning
 - Vision
 - Roadmap
 - User Roles and Personas
- Mapping out the stages of your change project part 2
 - Backlog Planning
 - Writing User Stories
 - Prioritisation
 - Estimating
- Mapping out the stages of your change project part 3
 - Release Planning
- Mapping out the stages of your change project part 4
 - Story Review
 - Iteration Planning
- Mapping out the stages of your change project part 5
 - Iteration Execution
 - The Daily Scrum
 - Visual Management
 - Agile Metrics
- Mapping out the stages of your change project part 6
 - Inspect and Adapt
 - The Iteration Review
 - The Demo
 - The Retrospective

Method of assessment:

There will be three methods of assessment employed throughout this training:

1. Interactive multiple-choice quiz exercise
2. Live Kanban/Agile Scrum exercise
3. Reflective action/project planning exercise