

## Managing Millennials

### Introduction

We hear a lot about millennials but who are they and why do some people find them difficult to work with and manage? This generation makes up a significant proportion of the population and much of the current and near future workforce.

If those numbers made you sit up and take notice, then you are well on your way to understanding why it's important to formulate training to motivate and train this generation.

Organisations that focus their efforts and learn to “connect” to the Millennial Generation will be able to guarantee their success in the future. This workshop is designed for those organizations who want to deal with a unique new workforce and customer set. During the workshop, you will create an effective action plan to deal with your real environment.



### Objectives

By the end of this course participants will be able to:

- Explain what millennials are looking for in the workplace
- Explain the different generational differences and their impact on the workforce
- Plan to motivate, engage and develop millennials
- Plan to harness the energy and skills of millennials to produce great results
- Inspire a younger workforce and plan to develop them
- Explain how to ensure the older workers understand and engage with millennials

### Contents

A sample of what is covered includes:

- Issues and challenges have we faced with different generations?
- Understudying generational differences in the workplace
- It is not just millennials - A look at the challenges faced by every generation in work
- The differences and similarities between generations
- Discovering how gaps develop
- A historical review
- Tackling prejudice and misinformation
- Tailing about my generation - A look at the common definitions of generations to understand backgrounds, characteristic and behaviour
- Myths and judgements, media stereotypes and personal judgements
- Put yourself in their shoes - What motivates and drives every generation?
- 5 key mistakes in managing millennials
- How to lead other generations to work together with millennials
- Working together - forging teams
- 5 key ways to engage millennials and every generation
- Engagement
- Performance and potential
- Harnessing the potential
- Motivating different generations
- Finding common ground
- Avoiding mistakes and being patronising